

401 Main Street, Suite 20 Columbia, SC 2920

## DAWN M. HIPP DIRECTOR TELECOMMUNICATIONS, TRANSPORTATION, WATER/WASTEWATER

August 16, 2012

The Honorable Jocelyn Boyd Chief Clerk and Administrator South Carolina Public Service Commission 101 Executive Center Dr., Suite 100 Columbia, SC 29210

Subject:

Application of Ready Set Movers, LLC to Amend Tariff

Office of Regulatory Impact Study

**Docket No. 2011-53-T** 

Dear Mrs. Boyd:

The Office of Regulatory Staff ("ORS") has reviewed the application of Ready Set Movers, LLC to amend its tariff. Changes in competitive nature of the Household Good industry and the cost impact to the Class E carriers have prompted ORS to streamline and improve its Impact Study process. These changes lessen the regulatory burden on the Class E carrier and provide the Commission with a comparison of the proposed tariff increase. The ORS Impact Study for Ready Set Movers, LLC is detailed below.

## **ORS Impact Study Results**

- 1) Exhibit 1 includes a comparison of the tariff increase with the SC Tariff Bureau.
- 2) Exhibit 1 includes a calculation of the percentage increase in the proposed tariff.
- 3) Results of the most recent compliance review on Ready Set Movers, LLC.

ORS conducted a compliance review of Ready Set Movers, LLC on April 10, 2012. ORS examined bills of lading from 7-20-11 through 4-10-12.

The following areas of non-compliance were noted:

- a) Bills of Lading were not consecutively numbered at the time of printing. (R.103-159.11)
- b) Valuation clauses were not signed by the consumer. (R.103-159.6)
- c) Tariff rates were not charged. (R.103-198)
- 4) ORS has received no complaints from consumers in the past 12 months regarding Ready Set Movers, LLC.

5) Ready Set Movers, LLC should amend its application filed with the PSC to accurately describe the equipment it owns/leases.

We appreciate your consideration and attention to this information.

Sincerely,

L. George Parker Program Manager

Cc: Mr. Caleb Roca

Mr. Jack Pringle

			Increase				
	Description	Unit	Approved Rate	<b>Proposed Rate</b>	Amount	% Increase	Bureau Rate
	2 men & 1 truck	per hour	\$80.00	\$80.00	\$0.00	0.00%	\$98.5
	3 men & 1 truck	per hour	\$110.00	\$110.00	\$0.00		\$122.1
Moving Potes	4 men & 1 truck per hour \$140.00 \$1.00 \$0.00 0.00%	\$145.7					
Moving Rates	5 men & 1 truck	per hour	\$170.00	\$170.00	\$0.00		\$169.3
	6 men & 1 truck	per hour	\$200.00	\$200.00	\$0.00	0.00% 0.00% 0.00% 0.00%	\$192.9
	Additional Charges/Notes:	•		,	4	0.0070	4132.3
	1) Add \$30/hour for each additional mover						
	2) Add \$10/hour for each addition truck used						
	3) Above rates include on-loading, driving time and off-loading						

					Increase		SC Tariff		
	Description	Unit	Approved Rate	Proposed Rate	Amount	% Increase	Bureau Rate		
<b>Driving Rates for Moves</b>	2 men & 1 truck	per hour	\$0.00	\$50.00	\$50.00	100.00%	N		
in Excess of 3 Hours of	3 men & 1 truck	per hour	\$0.00	\$70.00	\$70.00	100.00%	N.		
<b>Total Drive Time</b>	4 men & 1 truck	per hour	\$0.00	\$90.00	\$90.00	100.00%	N.		
	Additional Charges/Notes:				•	200,000			
	1) For intrastate moves that exceed 3 hours of total drive time the hourly rate drops to the rates stated above during drive time.								
	2) Add \$20/hour for each additional mover			- · · · · · · · · · · · · · · · · · · ·					
	3) Add \$10/hour for each addition truck used								

			-		Increase		SC Tariff
	Description	Unit	Approved Rate	Proposed Rate	Amount	% Increase	Bureau Rate
	1 man	per hour	\$30.00	\$40.00	\$10.00	25.00%	NA
Packing and Unpacking	2 men	per hour	\$50.00	\$60.00	\$10.00	16.67%	NA
racking and onpacking	3 men	per hour	\$70.00	\$80.00	\$10.00	12.50%	NA
	4 men	per hour	\$90.00	\$100.00	\$10.00	10.00%	NA
	Additional Charges/Notes:						
	1) Each additional man increase hourly rate by \$20						

					Increase		SC Tariff		
	Description	Unit	Approved Rate	Proposed Rate	Amount	% Increase	Bureau Rate		
	Tier 1 locations: 1-3 pieces	flat rate	\$0.00	\$80.00	\$80.00	100.00%	N		
	Tier 1 locations: 4-6 pieces	flat rate	\$0.00	\$100.00	\$100.00	100.00%	N/		
	Tier 1 locations: 7-9 pieces	flat rate	\$0.00	\$120.00	\$120.00	100.00%	N/		
	Tier 2 locations: 1-3 pieces	flat rate	\$0.00	\$100.00	\$100.00	100.00%	N/		
Delivery Service	Tier 2 locations: 4-6 pieces	flat rate	\$0.00	\$120.00	\$120.00	100.00%	N/		
	Tier 2 locations: 7-9 pieces	flat rate	\$0.00	\$140.00	\$140.00	100.00%	N/		
	Additional Charges/Notes:		,	,	42.0.00	100.00%	147		
	1) See Attached Sheet for Tier 1 and Tier 2 locations								
	2) Destinations over 200 total miles to and from origin, mileage rate of \$0.50/mile applies.								
	3) Delivery over 10 pieces, hourly rate applies	. 3							
	4) Customers that have purchased over 10 items will be charged at the standard moving rates (page 1)								

Assembly/Disassembly & Trash Removal	Description  Minimum of 1 hour	<b>Unit</b> per hour	Approved Rate \$0.00	Proposed Rate \$35.00	Increase Amount \$35.00	% Increase 100.00%	SC Tariff Bureau Rate NA
					Increase		SC Tariff
	Description	Unit	Approved Rate	Proposed Rate	Amount	% Increase	<b>Bureau Rate</b>
	Fuel Surcharge for local moves	flat rate	\$20.00	\$20.00	\$0.00	0.00%	\$33.00
	Additional Fuel Surcharge for moves over 40 total miles	per mile	\$0.50	\$0.50	\$0.00	0.00%	Varies
	Piano/Hoist Fee	per item	\$150.00	\$150.00	\$0.00	0.00%	\$128.40
Additional Fees When	Heavy Items (250 lbs or greater)		\$150.00	\$150.00	\$0.00	0.00%	Varies
Applicable	Parking Fees/Permits/Police Details/Parking Tickets	varies	TBD	TBD			NA
Applicable	Trash Disposal Fee	varies	TBD	TBD			NA NA
	Holding Fee	per night pe	\$150.00	\$150.00	\$0.00	0.00%	NA NA
	Crane Charge for third party company	varies	TBD	TBD	#: V-1.22	0.0070	NA NA
	Additional Crane Charge: 1st piece	per piece	\$250.00	\$100.00	-\$150.00	-150.00%	NA NA
	Additonal Crane Charge: additional pieces	per piece	\$30.00	\$30.00	\$0.00	0.00%	NA NA
	Toll Charges	varies	TBD	TBD	40.00	0.00%	NA NA

## ORS Tariff Comparison Ready Set Movers LLC Docket No. 2011-53-T

			Increase				
	Descrip	tion Unit	<b>Approved Rate</b>	<b>Proposed Rate</b>	Amount	% Increase	Bureau Rate
	Small 1.5 box	per item	\$2.00	\$2.00	\$0.00	0.00%	N
	Medium 3.1 box	per item	\$3.00	\$3.00	\$0.00	0.00%	N
	Large 4.5 box	per item	\$4.00	\$4.00	\$0.00	0.00%	a - N
	Dishpack 5.2	per item	\$5.50	\$5.50	\$0.00	0.00%	N
	Mirror/Picture Ctn small	per item	\$4.50	\$4.50	\$0.00	0.00%	N
	Mirror/Picture Ctn medium	per item	\$5.50	\$5.50	\$0.00	0.00%	N
	Mirror/Picture Ctn large	per item	\$6.50	\$6.50	\$0.00	0.00%	e N
	Tape	per item	\$2.00	\$2.00	\$0.00	0.00%	N
	Bin Box	per item	\$20.00	\$20.00	\$0.00	0.00%	N
	Bubble Wrap (150 feet)	per item	\$25.00	\$25.00	\$0.00	0.00%	N
Material Pricing	Bubble	per foot	\$1.00	\$1.00	\$0.00	0.00%	N
	Packing Paper	per item	\$24.00	\$24.00	\$0.00	0.00%	N
	Paper Pads	per item	\$2.00	\$2.00	\$0.00	0.00%	N
	Stretch Wrap	per item	\$6.00	\$6.00	\$0.00	0.00%	N
	Carpet Protection	per foot	\$0.30	\$0.30	\$0.00	0.00%	N
	Mattress Bag	per item	\$6.00	\$6.00	\$0.00	0.00%	. N
	Wardrobe box rental	per item	\$6.00	\$6.00	\$0.00	0.00%	N
	Wardrobe box purchase	per item	\$12.00	\$12.00	\$0.00	0.00%	N
	Labels	per item	\$25.00	\$25.00	\$0.00	0.00%	N
	Letter File box	per item	\$3.25	\$3.25	\$0.00	0.00%	N
	Legal File box	per item	\$3.75	\$3.75	\$0.00	0.00%	N.
	Furniture pad	per item	\$0.00	\$20.00	\$20.00	100.00%	N
	Furniture pad rental	per month		\$2.00	\$2.00	100.00%	N.

					Promotional		SC Tariff	
	Description	Unit	<b>Approved Rate</b>	<b>Proposed Rate</b>	Savings	% Decrease	Bureau Rat	
	2 men & 1 truck	per hour	\$0.00	\$76.00	\$4.00	5.26%	1	
	3 men & 1 truck	per hour	\$0.00	\$104.00	\$6.00	5.77%	1	
	4 men & 1 truck	per hour	\$0.00	\$133.00	\$7.00	5.26%		
Senior and Military	5 men & 1 truck	per hour	\$0.00	\$161.00	\$9.00	5.59%		
<b>Promotions</b>	6 men & 1 truck	per hour	\$0.00	\$190.00	\$10.00	5.26%	-	
	Additional Charges/Notes:	·		•	7	0.2070	,	
	1) Add \$28/hour for each additional mover							
	2) Add \$9/hour for each addition truck used							
	3) Above rates include on-loading, driving time and off-loading							
	4) Must provide copy of valid state/federal ID showing age (senior pi	ricina)						
	5) Must provide copy of valid current military ID (military pricing)	J.						

					Promotional		SC Tariff		
	Description	Unit	Approved Rate	<b>Proposed Rate</b>	Savings	% Decrease	Bureau Rate		
	INCLUDED COMPANIES/ORGANIZATIONS: Boeing, MUSC, E	Blackbaud, Charleston Cha	mber of Commerce,	Charleston County	y School				
	District, Dorchester County School District, Berkeley County School District, Spawar, Benefit Focus, Habitat for Humanity,								
	Charleston/Dorchester/Berkeley County Fire & Police, BAE Sy	ystems							
	2 men & 1 truck	per hour	\$0.00	\$72.00	\$8.00	11.11%	NA		
Local Corporation	3 men & 1 truck	per hour	\$0.00	\$99.00	\$11.00	11.11%	NA		
Promotions	4 men & 1 truck	per hour	\$0.00	\$126.00	\$14.00	11.11%	NA		
***************************************	5 men & 1 truck	per hour	\$0.00	\$153.00	\$17.00	11.11%	NA		
	6 men & 1 truck	per hour	\$0.00	\$180.00	\$20.00	11.11%	NA		
	Additional Charges/Notes:								
	<ol> <li>Add \$27/hour for each additional mover</li> </ol>								
	2) Add \$9/hour for each addition truck used								
	3) Above rates include on-loading, driving time and off-load	ding					:		
	4) Must provide copy of valid company ID/or official compa	ny document showing em	ployment.						